Microwave Oven

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Write the model and serial numbers here:
Model # _______________________
Serial # _______________________
Find these numbers on a label inside the oven.
IMPORTANT SAFETY INSTRUCTIONS.
READ ALL INSTRUCTIONS BEFORE USING.

⚠️ WARNING!

To reduce the risk of burns, electric shock, fire, injury to persons, or exposure to excessive microwave energy:

PRECAUTIONS TO AVOID POSSIBLE EXPOSURE TO EXCESSIVE MICROWAVE ENERGY

(a) Do Not Attempt to operate this oven with the door open since open-door operation can result in harmful exposure to microwave energy. It is important not to defeat or tamper with the safety interlocks.

(b) Do Not Place any object between the oven front face and the door or allow soil or cleaner residue to accumulate on sealing surfaces.

(c) Do Not Operate the oven if it is damaged. It is particularly important that the oven door close properly and that there is no damage to the:

   (1) door (bent)
   (2) hinges and latches (broken or loosened)
   (3) door seals and sealing surfaces.

(d) The Oven Should Not be adjusted or repaired by anyone except properly qualified service personnel.

- Read and follow the specific precautions in the Precautions to Avoid Possible Exposure to Excessive Microwave Energy section above.

- This appliance must be grounded. Connect only to a properly grounded outlet. See the Grounding Instructions section on page 8.

- Install or locate this appliance only in accordance with the provided Installation Instructions.

- Be certain to place the front surface of the door three inches or more back from the countertop edge to avoid accidental tipping of the appliance in normal usage.

- This microwave oven is not approved or tested for marine use.

- Do not store anything directly on top of the microwave oven surface when the microwave oven is in operation.
Use this appliance only for its intended purpose as described in this Owner’s Manual.

- Do not operate this appliance if it has a damaged power cord or plug, if it is not working properly or if it has been damaged or dropped.
- Do not cover or block any openings on the appliance.
- Do not use corrosive chemicals or vapors in this appliance. This microwave oven is specifically designed to heat, dry or cook food, and is not intended for laboratory or industrial use.
- Do not store this appliance outdoors. Do not use this product near water—for example, in a wet basement, near a swimming pool, near a sink or in similar locations.
- Do not immerse power cord or plug in water.
- Do not let power cord hang over edge of table or counter.
- To reduce the risk of fire in the oven cavity:
  - Do not overcook food. Carefully attend appliance when paper, plastic or other combustible materials are placed inside the oven while cooking.
  - Remove wire twist-ties and metal handles from paper or plastic containers before placing them in the oven.
- Do not use the oven for storage purposes. Do not leave paper products, cooking utensils or food in the oven when not in use.
- If materials inside the oven ignite, keep the oven door closed, turn the oven off and disconnect the power cord, or shut off power at the fuse or circuit breaker panel. If the door is opened, the fire may spread.
- Do not use the Sensor Features twice in succession on the same food portion. If food is undercooked after the first countdown, use Time Cook for additional cooking time.
- It is important to keep the area clean where the door seals against the microwave. Use only mild, non-abrasive detergents applied with a clean sponge or soft cloth. Rinse well.
- This appliance should be serviced only by qualified service personnel. Contact nearest authorized service facility for examination, repair or adjustment.
- As with any appliance, close supervision is necessary when used by children.
IMPORTANT SAFETY INSTRUCTIONS.
READ ALL INSTRUCTIONS BEFORE USING.

⚠️ WARNING!

ARCING

If you see arcing, press the CLEAR/OFF pad and correct the problem.

Arcing is the microwave term for sparks in the oven. Arcing is caused by:
- Metal or foil touching the side of the oven.
- Foil not molded to food (upturned edges act like antennas).
- Metal, such as twist-ties, poultry pins or gold-rimmed dishes, in the microwave.
- Recycled paper towels containing small metal pieces being used in the microwave.

FOODS

- Do not pop popcorn in your microwave oven unless in a special microwave popcorn accessory or unless you use popcorn labeled for use in microwave ovens.
- Some products such as whole eggs and sealed containers—for example, closed jars—are able to explode and should not be heated in this microwave oven. Such use of the microwave oven could result in injury.
- Do not boil eggs in a microwave oven. Pressure will build up inside egg yolk and will cause it to burst, possibly resulting in injury.
- Operating the microwave with no food inside for more than a minute or two may cause damage to the oven and could start a fire. It increases the heat around the magnetron and can shorten the life of the oven.
- Foods with unbroken outer “skin” such as potatoes, hot dogs, sausages, tomatoes, apples, chicken livers and other giblets, and egg yolks should be pierced to allow steam to escape during cooking.
**Superheated water**

Liquids, such as water, coffee or tea are able to be overheated beyond the boiling point without appearing to be boiling. Visible bubbling or boiling when the container is removed from the microwave oven is not always present. THIS COULD RESULT IN VERY HOT LIQUIDS SUDDENLY BOILING OVER WHEN THE CONTAINER IS DISTURBED OR A SPOON OR OTHER UTENSIL IS INSERTED INTO THE LIQUID.

To reduce the risk of injury to persons:

- Do not overheat the liquid.
- Stir the liquid both before and halfway through heating it.
- Do not use straight-sided containers with narrow necks.
- After heating, allow the container to stand in the microwave oven for a short time before removing the container.
- Use extreme care when inserting a spoon or other utensil into the container.

**Avoid heating baby food in glass jars, even with the lid off.** Make sure all infant food is thoroughly cooked. Stir food to distribute the heat evenly. Be careful to prevent scalding when warming formula. The container may feel cooler than the formula really is. Always test the formula before feeding the baby.

**Don’t defrost frozen beverages in narrow-necked bottles (especially carbonated beverages).** Even if the container is opened, pressure can build up. This can cause the container to burst, possibly resulting in injury.

**Hot foods and steam can cause burns.** Be careful when opening any containers of hot food, including popcorn bags, cooking pouches and boxes. To prevent possible injury, direct steam away from hands and face.

**Do not overcook potatoes.** They could dehydrate and catch fire, causing damage to your oven.

**Cook meat and poultry thoroughly—meat to at least an INTERNAL temperature of 160°F and poultry to at least an INTERNAL temperature of 180°F.** Cooking to these temperatures usually protects against foodborne illness.
Make sure all cookware used in your microwave oven is suitable for microwaving. Most glass casseroles, cooking dishes, measuring cups, custard cups, pottery or china dinnerware which does not have metallic trim or glaze with a metallic sheen can be used. Some cookware is labeled “suitable for microwaving.”

■ If you are not sure if a dish is microwave-safe, use this test: Place in the oven both the dish you are testing and a glass measuring cup filled with 1 cup of water—set the measuring cup either in or next to the dish. Microwave 1 minute at high. If the dish heats, it should not be used for microwaving.

If the dish remains cool and only the water in the cup heats, then the dish is microwave-safe.

■ If you use a meat thermometer while cooking, make sure it is safe for use in microwave ovens.

■ Do not use recycled paper products. Recycled paper towels, napkins and waxed paper may contain metal flecks which could cause arcing or ignite. Paper products containing nylon or nylon filaments should be avoided, as they may also ignite.

■ Some styrofoam trays (like those that meat is packaged on) have a thin strip of metal embedded in the bottom. When microwaved, the metal can burn the floor of the oven or ignite a paper towel.

■ Do not use the microwave to dry newspapers.

■ Not all plastic wrap is suitable for use in microwave ovens. Check the package for proper use.

■ Paper towels, waxed paper and plastic wrap can be used to cover dishes in order to retain moisture and prevent spattering. Be sure to vent plastic wrap so steam can escape.

■ Cookware may become hot because of heat transferred from the heated food. Pot holders may be needed to handle the cookware.
“Boilable” cooking pouches and tightly closed plastic bags should be slit, pierced or vented as directed by package. If they are not, plastic could burst during or immediately after cooking, possibly resulting in injury. Also, plastic storage containers should be at least partially uncovered because they form a tight seal. When cooking with containers tightly covered with plastic wrap, remove covering carefully and direct steam away from hands and face.

Use foil only as directed in this manual. TV dinners may be microwaved in foil trays less than 3/4” high; remove the top foil cover and return the tray to the box. When using foil in the microwave oven, keep the foil at least 1 inch away from the sides of the oven.

Plastic cookware—Plastic cookware designed for microwave cooking is very useful, but should be used carefully. Even microwave-safe plastic may not be as tolerant of overcooking conditions as are glass or ceramic materials and may soften or char if subjected to short periods of overcooking. In longer exposures to overcooking, the food and cookware could ignite.

Follow these guidelines:

1. Use microwave-safe plastics only and use them in strict compliance with the cookware manufacturer’s recommendations.
2. Do not microwave empty containers.
3. Do not permit children to use plastic cookware without complete supervision.
**IMPORTANT SAFETY INSTRUCTIONS. READ ALL INSTRUCTIONS BEFORE USING.**

⚠️ **WARNING!**
Improper use of the grounding plug can result in a risk of electric shock.

**GROUNDING INSTRUCTIONS**

This appliance must be grounded. In the event of an electrical short circuit, grounding reduces the risk of electric shock by providing an escape wire for the electric current.

This appliance is equipped with a power cord having a grounding wire with a grounding plug. The plug must be plugged into an outlet that is properly installed and grounded.

Consult a qualified electrician or service technician if the grounding instructions are not completely understood, or if doubt exists as to whether the appliance is properly grounded.

If the outlet is a standard 2-prong wall outlet, it is your personal responsibility and obligation to have it replaced with a properly grounded 3-prong wall outlet.

Do not under any circumstances cut or remove the third (ground) prong from the power cord.

We do not recommend using an extension cord with this appliance. If the power cord is too short, have a qualified electrician or service technician install an outlet near the appliance. (See WARNING - EXTENSION CORDS section.)

For best operation, plug this appliance into its own electrical outlet to prevent flickering of lights, blowing of fuse or tripping of circuit breaker.

**NOTE:** Do not use an adapter plug with this appliance.
A short power supply cord is provided to reduce the risks resulting from becoming entangled in or tripping over a longer cord.

Extension cords may be used if you are careful in using them.

If an extension cord is used—

1. The marked electrical rating of the extension cord should be at least as great as the electrical rating of the appliance;

2. The extension cord must be a grounding-type 3-wire cord and it must be plugged into a 3-slot outlet;

3. The extension cord should be arranged so that it will not drape over the countertop or tabletop where it can be pulled on by children or tripped over unintentionally.

If you use an extension cord, the interior light may flicker and the blower sound may vary when the microwave oven is on. Cooking times may be longer, too.

**NOTICE: PACEMAKERS**

Most pacemakers are shielded from interference from electronic products, including microwaves. However, patients with pacemakers may wish to consult their physicians if they have concerns.

**READ AND FOLLOW THIS SAFETY INFORMATION CAREFULLY.**

**SAVE THESE INSTRUCTIONS**
About the features of your microwave oven.

Throughout this manual, features and appearance may vary from your model.

1200 Watts

Features of the Oven

1. Door Latches.

2. Window with Metal Shield. Screen allows cooking to be viewed while keeping microwaves confined in the oven.

3. Convenience Guide.

4. Touch Control Panel and Display.


6. Removable Turntable. Turntable and support must be in place when using the oven. The turntable may be removed for cleaning.

NOTE: Rating plate, oven vent(s) and oven light are located on the inside walls of the microwave oven.
You can microwave by time, with the sensor features or with the auto feature.

### Cooking Controls

Check the Convenience Guide before you begin.

<table>
<thead>
<tr>
<th><strong>Time Features</strong></th>
<th><strong>Enter</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Time Cook</strong></td>
<td>Amount of cooking time</td>
</tr>
<tr>
<td>Press once or twice</td>
<td></td>
</tr>
<tr>
<td><strong>Defrost Auto/Time</strong></td>
<td>Amount of defrosting time</td>
</tr>
<tr>
<td>Press twice</td>
<td></td>
</tr>
<tr>
<td><strong>Express Cook</strong></td>
<td>Starts immediately!</td>
</tr>
<tr>
<td><strong>Add 30 Sec</strong></td>
<td>Starts immediately!</td>
</tr>
<tr>
<td><strong>Power Level</strong></td>
<td>Power level 1–10</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Sensor Features and Auto Feature</strong></th>
<th><strong>Enter</strong></th>
<th><strong>Option</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Popcorn</strong></td>
<td>Starts immediately!</td>
<td>more/less time</td>
</tr>
<tr>
<td><strong>Beverage</strong></td>
<td>Starts immediately!</td>
<td></td>
</tr>
<tr>
<td><strong>Reheat</strong></td>
<td>Starts immediately!</td>
<td>more/less time</td>
</tr>
<tr>
<td><strong>Chicken/Fish</strong></td>
<td>Starts immediately!</td>
<td>more/less time</td>
</tr>
<tr>
<td>Press once (chicken pieces)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Press twice (fish fillets)</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Potato</strong></td>
<td>Starts immediately!</td>
<td>more/less time</td>
</tr>
<tr>
<td><strong>Vegetable</strong></td>
<td>Starts immediately!</td>
<td>more/less time</td>
</tr>
<tr>
<td>Press once (fresh vegetables)</td>
<td></td>
<td>more/less time</td>
</tr>
<tr>
<td>Press twice (frozen vegetables)</td>
<td></td>
<td>more/less time</td>
</tr>
<tr>
<td>Press three times (canned vegetables)</td>
<td></td>
<td>more/less time (on some models)</td>
</tr>
</tbody>
</table>

| **Defrost Auto/Time**               | **Food weight**             |
| Press once                           |                             |

(on some models)
About changing the power level.

The power level may be entered or changed immediately after entering the feature time for Time Cook, Time Defrost or Express Cook. The power level may also be changed during time countdown.

1. Press Time Cook or select Time Defrost.
2. Enter cooking or defrosting time.
3. Press Power Level.
4. Select desired power level 1-10.
5. Press START.

Variable power levels add flexibility to microwave cooking. The power levels on the microwave oven can be compared to the surface units on a range. Each power level gives you microwave energy a certain percent of the time. Power level 7 is microwave energy 70% of the time. Power level 3 is energy 30% of the time. Most cooking will be done on High (power level 10) which gives you 100% power. Power level 10 will cook faster but food may need more frequent stirring, rotating or turning over. A lower setting will cook more evenly and need less stirring or rotating of the food. Some foods may have better flavor, texture or appearance if one of the lower settings is used. Use a lower power level when cooking foods that have a tendency to boil over, such as scalloped potatoes.

Rest periods (when the microwave energy cycles off) give time for the food to “equalize” or transfer heat to the inside of the food. An example of this is shown with power level 3—the defrost cycle. If microwave energy did not cycle off, the outside of the food would cook before the inside was defrosted.

Here are some examples of uses for various power levels:

High 10: Fish, bacon, vegetables, boiling liquids.
Med-High 7: Gentle cooking of meat and poultry; baking casseroles and reheating.
Medium 5: Slow cooking and tenderizing for stews and less tender cuts of meat.
Low 2 or 3: Defrosting; simmering; delicate sauces.
Warm 1: Keeping food warm; softening butter.
About the time features.

**Time Cook**

**Time Cook I**

Allows you to microwave for any time up to 99 minutes and 99 seconds.

**Power level 10 (High)** is automatically set, but you may change it for more flexibility.

1. Press **Time Cook**.
2. Enter cooking time.
3. Change power level if you don't want full power. (Press **Power Level**. Select a desired power level 1–10.)
4. Press **START**.

You may open the door during **Time Cook** to check the food. Close the door and press **START** to resume cooking.

**Time Cook II**

Lets you change power levels automatically during cooking. Here's how to do it:

1. Press **Time Cook**.
2. Enter the first cook time.
3. Change the power level if you don't want full power. (Press **Power Level**. Select a desired power level 1–10.)
4. Press **Time Cook** again.
5. Enter the second cook time.
6. Change the power level if you don't want full power. (Press **Power Level**. Select a desired power level 1–10.)
7. Press **START**.

At the end of **Time Cook I**, **Time Cook II** counts down.
About the time features.

Cooking Guide for Time Cook

NOTE: Use power level High (10) unless otherwise noted.

<table>
<thead>
<tr>
<th>Vegetable</th>
<th>Amount</th>
<th>Time</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Asparagus</td>
<td>1 lb.</td>
<td>5 to 8 min.</td>
<td>In 1½-qt. oblong glass baking dish, place 1/4 cup water.</td>
</tr>
<tr>
<td>(fresh spears)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>(frozen spears)</td>
<td>10-oz. package</td>
<td>4 to 7 min.</td>
<td>In 1-qt. casserole.</td>
</tr>
<tr>
<td>Beans</td>
<td>1 lb. cut in half</td>
<td>10 to 15 min.</td>
<td>In 1½-qt. casserole, place 1/2 cup water.</td>
</tr>
<tr>
<td>(fresh green)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>(frozen green)</td>
<td>10-oz. package</td>
<td>4 to 8 min.</td>
<td>In 1-qt. casserole, place 2 tablespoons water.</td>
</tr>
<tr>
<td>(frozen lima)</td>
<td>10-oz. package</td>
<td>4 to 8 min.</td>
<td>In 1-qt. casserole, place 1/4 cup water.</td>
</tr>
<tr>
<td>Beets</td>
<td>1 bunch</td>
<td>16 to 22 min.</td>
<td>In 2-qt. casserole, place 1/2 cup water.</td>
</tr>
<tr>
<td>(fresh, whole)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Broccoli</td>
<td>1 bunch</td>
<td>5 to 9 min.</td>
<td>In 2-qt. casserole, place 1/2 cup water.</td>
</tr>
<tr>
<td>(fresh cut)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>(fresh spears)</td>
<td>1 bunch</td>
<td>7 to 11 min.</td>
<td>In 2-qt. oblong glass baking dish, place 1/4 cup water.</td>
</tr>
<tr>
<td>(frozen, chopped)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>(frozen spears)</td>
<td>10-oz. package</td>
<td>4 to 7 min.</td>
<td>In 1-qt. casserole.</td>
</tr>
<tr>
<td>(frozen)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cabbage</td>
<td>1 medium head</td>
<td>6 to 10 min.</td>
<td>In 1½- or 2-qt. casserole, place 1/4 cup water.</td>
</tr>
<tr>
<td>(fresh)</td>
<td>(about 2 lbs.)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(wedges)</td>
<td></td>
<td>5 to 9 min.</td>
<td>In 2- or 3-qt. casserole, place 1/4 cup water.</td>
</tr>
<tr>
<td>Carrots</td>
<td>1 lb.</td>
<td>4 to 8 min.</td>
<td>In 1½-qt. casserole, place 1/4 cup water.</td>
</tr>
<tr>
<td>(fresh, sliced)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>(frozen)</td>
<td>10-oz. package</td>
<td>3 to 7 min.</td>
<td>In 1-qt. casserole, place 2 tablespoons water.</td>
</tr>
<tr>
<td>Cauliflower</td>
<td>1 medium head</td>
<td>7 to 11 min.</td>
<td>In 2-qt. casserole, place 1/2 cup water.</td>
</tr>
<tr>
<td>(flowerets)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>(fresh, whole)</td>
<td>1 medium head</td>
<td>7 to 15 min.</td>
<td>In 2-qt. casserole, place 1/2 cup water.</td>
</tr>
<tr>
<td>(frozen)</td>
<td>10-oz. package</td>
<td>3 to 7 min.</td>
<td>In 1-qt. casserole, place 2 tablespoons water.</td>
</tr>
<tr>
<td>Vegetable</td>
<td>Amount</td>
<td>Time</td>
<td>Comments</td>
</tr>
<tr>
<td>---------------------------</td>
<td>-------------------------</td>
<td>-------------</td>
<td>--------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Corn (frozen kernel)</td>
<td>10-oz. package</td>
<td>2 to 6 min.</td>
<td>In 1-qt. casserole, place 2 tablespoons water.</td>
</tr>
<tr>
<td>Corn on the cob (fresh)</td>
<td>1 to 5 ears per ear</td>
<td>1 to 4 min.</td>
<td>In 2-qt. glass baking dish, place corn. If corn is in husk, use no water; if corn has been husked, add 1/4 cup water. Rearrange after half of time.</td>
</tr>
<tr>
<td></td>
<td>1 ear</td>
<td>3 to 6 min.</td>
<td>Place in 2-qt. oblong glass baking dish. Cover with vented plastic wrap. Rearrange after half of time.</td>
</tr>
<tr>
<td></td>
<td>2 to 6 ears per ear</td>
<td>2 to 3 min.</td>
<td></td>
</tr>
<tr>
<td>Mixed vegetables (frozen)</td>
<td>10-oz. package</td>
<td>2 to 6 min.</td>
<td>In 1-qt. casserole, place 3 tablespoons water.</td>
</tr>
<tr>
<td>Peas (fresh, shelled)</td>
<td>2 lbs. unshelled</td>
<td>7 to 10 min.</td>
<td>In 1-qt. casserole, place 1/4 cup water.</td>
</tr>
<tr>
<td></td>
<td>10-oz. package</td>
<td>2 to 6 min.</td>
<td>In 1-qt. casserole, place 2 tablespoons water.</td>
</tr>
<tr>
<td>Potatoes (fresh, cubed, white)</td>
<td>4 potatoes (6 to 8 oz. each)</td>
<td>9 to 12 min.</td>
<td>Peel and cut into 1-inch cubes. Place in 2-qt. casserole with 1/2 cup water. Stir after half of time.</td>
</tr>
<tr>
<td></td>
<td>1 (6 to 8 oz.)</td>
<td>2 to 4 min.</td>
<td>Pierce with cooking fork. Place in center of the oven. Let stand 5 minutes.</td>
</tr>
<tr>
<td>Spinach (fresh)</td>
<td>10 to 16 oz.</td>
<td>3 to 6 min.</td>
<td>In 2-qt. casserole, place washed spinach.</td>
</tr>
<tr>
<td></td>
<td>10-oz. package</td>
<td>3 to 6 min.</td>
<td>In 1-qt. casserole, place 3 tablespoons water.</td>
</tr>
<tr>
<td>Squash (fresh, summer and yellow)</td>
<td>1 lb. sliced</td>
<td>3 to 5 min.</td>
<td>In 1½-qt. casserole, place 1/4 cup water.</td>
</tr>
<tr>
<td></td>
<td>1 or 2 squash (about 1 lb. each)</td>
<td>5 to 9 min.</td>
<td>Cut in half and remove fibrous membranes. In 2-qt. oblong glass baking dish, place squash cut-side-down. Turn cut-side-up after 4 minutes.</td>
</tr>
</tbody>
</table>
About the time features.

**Time Defrost**

Allows you to defrost for a selected length of time. See the Defrosting Guide for suggested times. (Auto Defrost explained in the About the auto feature section.)

1. Press **Defrost Auto/Time** twice.
2. Enter defrosting time.
3. Press **START**.
4. Turn food over when the oven signals.
5. Press **START**.

Power level is automatically set at 3, but can be changed. You can defrost small items quickly by raising the power level after entering the time. **Power level 7** cuts the total defrosting time in about half; **power level 10** cuts the total time to approximately 1/3. However, food will need more frequent attention than usual.

At one half of selected defrosting time, the oven signals **TURN**. At this time, turn food over and break apart or rearrange pieces for more even defrosting. Shield any warm areas with small pieces of foil.

A dull thumping noise may be heard during defrosting. This is normal when oven is not operating at **High** power.

**Defrosting Tips**

- Foods frozen in paper or plastic can be defrosted in the package. Closed packages should be slit, pierced or vented AFTER food has partially defrosted. Plastic storage containers should be partially uncovered.

- Family-size, prepackaged frozen dinners can be defrosted and microwaved. If the food is in a foil container, transfer it to a microwave-safe dish.

- Foods that spoil easily should not be allowed to sit out for more than one hour after defrosting. Room temperature promotes the growth of harmful bacteria.

- For more even defrosting of larger foods, such as roasts, use **Auto Defrost**. Be sure large meats are completely defrosted before cooking.

- When defrosted, food should be cool but softened in all areas. If still slightly icy, return to the microwave very briefly, or let it stand a few minutes.
### Defrosting Guide

<table>
<thead>
<tr>
<th>Food</th>
<th>Time</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Breads, Cakes</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Bread, buns or rolls (1 piece)</td>
<td>1/4 min.</td>
<td>Rearrange after half the time.</td>
</tr>
<tr>
<td>Sweet rolls (approx. 12 oz.)</td>
<td>2 to 4 min.</td>
<td></td>
</tr>
<tr>
<td>Fish and Seafood</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fillets, frozen (1 lb.)</td>
<td>6 to 9 min.</td>
<td>Place block in casserole. Turn over and break up after half the time.</td>
</tr>
<tr>
<td>Shellfish, small pieces (1 lb.)</td>
<td>3 to 7 min.</td>
<td></td>
</tr>
<tr>
<td>Fruit</td>
<td>1 to 5 min.</td>
<td></td>
</tr>
<tr>
<td>Plastic pouch—1 or 2</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(10-oz. package)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Meat</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Bacon (1 lb.)</td>
<td>2 to 5 min.</td>
<td>Place unopened package in oven. Let stand 5 minutes after defrosting.</td>
</tr>
<tr>
<td>Franks (1 lb.)</td>
<td>2 to 5 min.</td>
<td>Place unopened package in oven. Microwave just franks can be separated.</td>
</tr>
<tr>
<td>Ground meat (1 lb.)</td>
<td>4 to 6 min.</td>
<td>Turn meat over after half the time.</td>
</tr>
<tr>
<td>Roast: beef, lamb, veal, pork</td>
<td>9 to 13 min.</td>
<td>Use power level 1.</td>
</tr>
<tr>
<td>per lb.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Steaks, chops and cutlets</td>
<td>4 to 8 min.</td>
<td>Place unwrapped meat in cooking dish. Turn over after half the time and shield warm areas with foil. When finished, separate pieces and let stand to complete defrosting.</td>
</tr>
<tr>
<td>Poultry</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Chicken, broiler-fryer</td>
<td>14 to 20 min.</td>
<td>Place wrapped chicken in dish. Unwrap and turn over after first half of time. After second half of time, separate pieces and place in cooking dish. Microwave 2 to 4 minutes more, if necessary. Let stand a few minutes to finish defrosting.</td>
</tr>
<tr>
<td>cut up (2½ to 3 lbs.)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Chicken, whole</td>
<td>20 to 25 min.</td>
<td>Place wrapped chicken in dish. After half the time, unwrap and turn chicken over. Shield warm areas with foil. To complete defrosting, run cold water in the cavity until giblets can be removed.</td>
</tr>
<tr>
<td>(2½ to 3 lbs.)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cornish hen</td>
<td>7 to 13 min.</td>
<td>Place unwrapped hen in the oven breast-side-up. Turn over after first half of time. Run cool water in the cavity until giblets can be removed.</td>
</tr>
<tr>
<td>per lb.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Turkey breast (4 to 6 lbs.)</td>
<td>3 to 8 min.</td>
<td>Place unwrapped breast in microwave-safe dish breast-side-down. After half of time, turn breast-side-up and shield warm areas with foil. Defrost for second half of time. Let stand 1 to 2 hours in refrigerator to complete defrosting.</td>
</tr>
</tbody>
</table>
About the time features.

Express Cook
This is a quick way to set cooking time for 1–6 minutes.

Press one of the Express Cook pads (from 1 to 6) for 1 to 6 minutes of cooking at power level 10. For example, press the 2 pad for 2 minutes of cooking time.

The power level can be changed as time is counting down. Press Power Level and enter 1–10.

Add 30 Seconds
You can use this feature two ways:

■ It will add 30 seconds to the time counting down each time the pad is pressed.
■ It can be used as a quick way to set 30 seconds of cooking time.
About the auto feature.

Auto Defrost

The Auto/Time Defrost feature gives you two ways to defrost frozen foods. Press Defrost Auto/Time once for Auto Defrost or twice for Time Defrost.

Use Auto Defrost for meat, poultry and fish. Use Time Defrost for most other frozen foods.

Auto Defrost automatically sets the defrosting times and power levels to give even defrosting results for meats, poultry and fish weighing up to six pounds.

1. Press Defrost Auto/Time once.
2. Using the Conversion Guide below, enter food weight. For example, press pads 1 and 2 for 1.2 pounds (1 pound, 3 ounces).
3. Press START.

(Time Defrost is explained in the About the time features section.)

There is a handy guide located on the inside front of the oven.

- Remove meat from package and place on microwave-safe dish.
- Twice during defrost, the oven signals TURN. At each TURN signal, turn the food over. Remove defrosted meat or shield warm areas with small pieces of foil.
- After defrosting, most meats need to stand 5 minutes to complete defrosting. Large roasts should stand for about 30 minutes.

Conversion Guide

If the weight of food is stated in pounds and ounces, the ounces must be converted to tenths (.1) of a pound.

<table>
<thead>
<tr>
<th>Weight of Food in Ounces</th>
<th>Enter Food Weight (tenths of a pound)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1-2</td>
<td>.1</td>
</tr>
<tr>
<td>3</td>
<td>.2</td>
</tr>
<tr>
<td>4-5</td>
<td>.3</td>
</tr>
<tr>
<td>6-7</td>
<td>.4</td>
</tr>
<tr>
<td>8</td>
<td>.5</td>
</tr>
<tr>
<td>9-10</td>
<td>.6</td>
</tr>
<tr>
<td>11</td>
<td>.7</td>
</tr>
<tr>
<td>12-13</td>
<td>.8</td>
</tr>
<tr>
<td>14-15</td>
<td>.9</td>
</tr>
</tbody>
</table>
About the sensor features.

**Humidity Sensor**

The **Sensor Features** detect the increasing humidity released during cooking. The oven automatically adjusts the cooking time to various types and amounts of food.

Do not use the Sensor Features twice in succession on the same food portion—it may result in severely overcooked or burnt food. If food is undercooked after the countdown, use **Time Cook** for additional cooking time.

- The proper containers and covers are essential for best sensor cooking.

- Always use microwave-safe containers and cover them with lids or vented plastic wrap. Never use tight sealing plastic containers—they can prevent steam from escaping and cause food to overcook.

- Be sure the outside of the cooking containers and the inside of the microwave oven are dry before placing food in the oven. Beads of moisture turning into steam can mislead the sensor.

Covered

Vented

Dry off dishes so they don’t mislead the sensor.
**Popcorn**

To use the Popcorn feature:

1. Follow package instructions, using Time Cook if the package is less than 1.75 ounces or larger than 3.5 ounces. Place the package of popcorn in the center of the microwave.

2. Press Popcorn. The oven starts immediately.

If you open the door while POPCORN is displayed, SENSOR ERROR will appear. Close the door, press CLEAR/OFF and begin again.

If food is undercooked after the countdown, use Time Cook for additional cooking time.

**How to Adjust the Popcorn Program to Provide a Shorter or Longer Cook Time**

If you find that the brand of popcorn you use underpops or overcooks consistently, you can add or subtract 20–30 seconds to the automatic popping time.

To add time:

After pressing Popcorn, press 9 immediately after the oven starts for an extra 20 seconds. Press 9 again to add another 10 seconds (total 30 seconds additional time).

To subtract time:

After pressing Popcorn, press 1 immediately after the oven starts for 20 seconds less cooking time. Press 1 again to reduce cooking time another 10 seconds (total 30 seconds less time).

**Beverage**

Press Beverage to heat a cup of coffee or other beverage.

Drinks heated with the Beverage feature may be very hot. Remove the container with care.

If food is undercooked after the countdown, use Time Cook for additional cooking time.
About the sensor features.

Reheat

The Reheat feature reheats single servings of previously cooked foods or a plate of leftovers.

1. Place covered food in the oven. Press Reheat. The oven starts immediately.

2. The oven signals when steam is sensed and the time remaining begins counting down.

Do not open the oven door until time is counting down. If the door is opened, close it and press START immediately.

After removing food from the oven, stir, if possible, to even out the temperature. Reheated foods may have wide variations in temperature. Some areas may be extremely hot.

If food is not hot enough after the countdown, use Time Cook for additional reheating time.

Some Foods Not Recommended for Use With Reheat

It is best to use Time Cook for these foods:

■ Bread products.

■ Foods that must be reheated uncovered.

■ Foods that need to be stirred or rotated.

■ Foods calling for a dry look or crisp surface after reheating.

How to Change the Automatic Settings

To reduce time by 10%: Press 1 after the feature pad.

To add 10% to cooking time: Press 9 after the feature pad.

NOTE: Do not use this feature twice in succession on the same food portion—it may result in severely overcooked or burnt food.
Sensor Cooking

Vegetables, Potatoes, Fish, Chicken Pieces

1. Place covered food in the oven. Press the food pad. For vegetables, press the Vegetable pad once for fresh vegetables, twice for frozen vegetables or three times for canned vegetables. For chicken or fish, press the Chicken/Fish pad once for chicken pieces or twice for fish. The oven starts immediately.

2. The oven signals when steam is sensed and the time remaining begins counting down. Turn or stir the food if necessary.

Do not open the oven door until time is counting down. If the door is opened, close it and press START immediately.

If food is undercooked after the countdown, use Time Cook for additional cooking time.

How to Change the Automatic Settings (automatic settings for canned vegetables cannot be adjusted on some models):

You can adjust the cooking time for all foods to suit your personal taste.

To reduce time by 10%:
Press 1 within 30 seconds after pressing the food pad.

To add 10% to cooking time:
Press 9 within 30 seconds after pressing the food pad.

Cooking Guide

<table>
<thead>
<tr>
<th>Food Type</th>
<th>Amount</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Canned Vegetables</td>
<td>4–16 oz</td>
<td>Cover with lid or vented plastic wrap.</td>
</tr>
<tr>
<td>Frozen Vegetables</td>
<td>4–16 oz</td>
<td>Follow package instructions for adding water. Cover with lid or vented plastic wrap.</td>
</tr>
<tr>
<td>Fresh Vegetables</td>
<td>4–16 oz</td>
<td>Add 1/4 cup water per serving. Cover with lid or vented plastic wrap.</td>
</tr>
<tr>
<td>Potatoes</td>
<td>1/2–2 lbs</td>
<td>Pierce skin with fork. Place potatoes on the turntable.</td>
</tr>
<tr>
<td>Fish</td>
<td>4–16 oz</td>
<td>Cover with vented plastic wrap.</td>
</tr>
<tr>
<td>Chicken Pieces</td>
<td>1–8 pieces</td>
<td>Cover with vented plastic wrap.</td>
</tr>
</tbody>
</table>
About the other features.

**Help**
The **Help** pad displays feature information and helpful hints. Press **Help**, then select a feature pad.

**Clock**
Press to enter the time of day or to check the time of day while microwaving.

1. Press **Clock**.
2. Enter time of day.
3. Select AM or PM.
4. Press **START** or **Clock**.

**Scroll Speed**
The scroll speed of the display can be changed. Press and hold the **AM/PM** pad about 3 seconds to bring up the display. Select 1–5 for slow to fast scroll speed.

**Start/Pause**
In addition to starting many functions, **START/PAUSE** allows you to stop cooking without opening the door or clearing the display.

**Cooking Complete Reminder**
To remind you that you have food in the oven, the oven will display **FOOD IS READY** and beep once a minute until you either open the oven door or press **CLEAR/OFF**.
### Delay Start

**Delay Start** allows you to set the microwave to delay cooking up to 24 hours.

1. Press **Delay Start**.
2. Enter the time you want the oven to start. (Be sure the microwave clock shows the correct time of day.)
3. Select AM or PM.
4. Select any combination of **Defrost** Auto/Time and **Time Cook**.
5. Press **START**.

The **Delay Start** time will be displayed plus **DS**. The oven will automatically start at the delayed time.

The time of day may be displayed by pressing **Clock**.

---

### Reminder

The **Reminder** feature can be used like an alarm clock, and can be used at any time, even when the oven is operating. The **Reminder** time can be set up to 24 hours later.

1. Press **Reminder**.
2. Enter the time you want the oven to remind you. (Be sure the microwave clock shows the correct time of day.)
3. Select AM or PM.
4. Press **Reminder**. When **Reminder** signal occurs, press **Reminder** to turn it off. The **Reminder** time may be displayed by pressing **Reminder**.

**NOTE:** The **REM** indicator will remain lit to show that the **Reminder** is set. To clear the **Reminder** before it occurs, press **Reminder**, then **0**. The **REM** indicator will no longer be lit.
About the other features.

**Child Lock-Out**
You may lock the control panel to prevent the microwave from being accidentally started or used by children.

To lock or unlock the controls, press and hold CLEAR/OFF for about three seconds. When the control panel is locked, LOCKED will appear in the display.

**Sound Level**
The beeper sound level can be adjusted. Press Beeper Volume. Choose 0–3 for mute to loud.

**Timer On/Off**
Timer On/Off operates as a minute timer and can be used at any time, even when the oven is operating.

1. Press Timer On/Off.
2. Enter time you want to count down.
3. Press Timer On/Off to start.

When time is up, the oven will signal. To turn off the timer signal, press Timer On/Off.

**Display On/Off**
To turn the clock display on or off, press and hold 0 for about 3 seconds. The Display On/Off feature cannot be used while a cooking feature is in use.
# Microwave terms.

<table>
<thead>
<tr>
<th>Term</th>
<th>Definition</th>
</tr>
</thead>
</table>
| Arcing    | Arcing is the microwave term for sparks in the oven. Arcing is caused by:  
  - metal or foil touching the side of the oven.  
  - foil that is not molded to food (upturned edges act like antennas).  
  - metal such as twist-ties, poultry pins, gold-rimmed dishes.  
  - recycled paper towels containing small metal pieces. |
| Covering  | Covers hold in moisture, allow for more even heating and reduce cooking time. Venting plastic wrap or covering with wax paper allows excess steam to escape.                                           |
| Shielding | In a regular oven, you shield chicken breasts or baked foods to prevent over-browning. When microwaving, you use small strips of foil to shield thin parts, such as the tips of wings and legs on poultry, which would cook before larger parts. |
| Standing Time | When you cook with regular ovens, foods such as roasts or cakes are allowed to stand to finish cooking or to set. Standing time is especially important in microwave cooking. Note that a microwaved cake is not placed on a cooling rack. |
| Venting   | After covering a dish with plastic wrap, you vent the plastic wrap by turning back one corner so excess steam can escape.                                                                                     |
Care and cleaning of the microwave oven.

Helpful Hints
An occasional thorough wiping with a solution of baking soda and water keeps the inside fresh.

Unplug the cord before cleaning any part of this oven.

How to Clean the Inside

Walls, Floor, Inside Window, Metal and Plastic Parts on the Door

Some spatters can be removed with a paper towel, others may require a damp cloth. Remove greasy spatters with a sudsy cloth, then rinse with a damp cloth. Do not use abrasive cleaners or sharp utensils on oven walls.

To clean the surface of the door and the surface of the oven that come together upon closing, use only mild, nonabrasive soaps or detergents using a sponge or soft cloth. Rinse with a damp cloth and dry.

Never use a commercial oven cleaner on any part of your microwave.

Removable Turntable and Turntable Support

To prevent breakage, do not place the turntable into water just after cooking. Wash it carefully in warm, sudsy water or in the dishwasher. The turntable and support can be broken if dropped. Remember, do not operate the oven without the turntable and support in place.
How to Clean the Outside

Do not use cleaners containing ammonia or alcohol on the microwave oven. Ammonia or alcohol can damage the appearance of the microwave.

Case

Clean the outside of the microwave with a sudsy cloth. Rinse and then dry. Wipe the window clean with a damp cloth.

Control Panel and Door

Wipe with a damp cloth. Dry thoroughly. Do not use cleaning sprays, large amounts of soap and water, abrasives or sharp objects on the panel—they can damage it. Some paper towels can also scratch the control panel.

Door Surface

It's important to keep the area clean where the door seals against the microwave. Use only mild, non-abrasive detergents applied with a clean sponge or soft cloth. Rinse well.

Stainless Steel (on some models)

To clean the surface, use hot soapy water, then rinse and dry. Do not use steel wool pads or other abrasive cleaners. They will scratch the surface.

Power Cord

If the cord becomes soiled, unplug and wash with a damp cloth. For stubborn spots, sudsy water may be used, but be certain to rinse with a damp cloth and dry thoroughly before plugging cord into outlet.
Before you call for service...

Troubleshooting Tips
Save time and money! Review the charts on the following pages first and you may not need to call for service.

<table>
<thead>
<tr>
<th>Problem</th>
<th>Possible Causes</th>
<th>What To Do</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oven will not start</td>
<td>A fuse in your home may be blown or the circuit breaker tripped.</td>
<td>Replace fuse or reset circuit breaker.</td>
</tr>
<tr>
<td></td>
<td>Power surge.</td>
<td>Unplug the microwave oven, then plug it back in.</td>
</tr>
<tr>
<td></td>
<td>Plug not fully inserted into wall outlet.</td>
<td>Make sure the 3-prong plug on the oven is fully inserted into wall outlet.</td>
</tr>
<tr>
<td>Control panel lighted, yet oven will not start</td>
<td>Door not securely closed.</td>
<td>Open the door and close securely.</td>
</tr>
<tr>
<td></td>
<td>START pad not pressed after entering cooking selection.</td>
<td>Press START.</td>
</tr>
<tr>
<td></td>
<td>Another selection entered already in oven and CLEAR/OFF pad not pressed to cancel it.</td>
<td>Press CLEAR/OFF.</td>
</tr>
<tr>
<td></td>
<td>Cooking time not entered after pressing Time Cook.</td>
<td>Make sure you have entered cooking time after pressing Time Cook.</td>
</tr>
<tr>
<td></td>
<td>CLEAR/OFF was pressed accidentally.</td>
<td>Reset cooking program and press START.</td>
</tr>
<tr>
<td></td>
<td>Food weight not entered after selecting Auto Defrost.</td>
<td>Make sure you have entered food weight after selecting Auto Defrost.</td>
</tr>
<tr>
<td>Problem</td>
<td>Possible Causes</td>
<td>What To Do</td>
</tr>
<tr>
<td>-------------------------------------</td>
<td>--------------------------------------------------------------------------------</td>
<td>------------------------------------------------</td>
</tr>
<tr>
<td>“LOCKED” appears in display</td>
<td>The control has been locked. (When the control panel is locked an L will be displayed.)</td>
<td>Press and hold CLEAR/OFF for about three seconds to unlock the control.</td>
</tr>
<tr>
<td>“SENSOR ERROR” appears in display</td>
<td>During Popcorn, Reheat, Beverage, Chicken/Fish, Potato or Vegetable program, the door was opened before steam could be detected.</td>
<td>Close the door, press CLEAR/OFF and begin again.</td>
</tr>
<tr>
<td>Steam was not detected in maximum amount of time.</td>
<td></td>
<td>Use Time Cook to heat for more time.</td>
</tr>
<tr>
<td>Food amount too large for Sensor Reheat</td>
<td>Sensor Reheat is for single servings of recommended foods.</td>
<td>Use Time Cook for large amounts of food.</td>
</tr>
</tbody>
</table>
Before you call for service...

Things That Are Normal With Your Microwave Oven

■ Steam or vapor escaping from around the door.
■ Light reflection around door or outer case.
■ Dimming oven light and change in the blower sound at power levels other than high.
■ Dull thumping sound while oven is operating.
■ TV/radio interference might be noticed while using the microwave. Similar to the interference caused by other small appliances, it does not indicate a problem with the microwave. Plug the microwave into a different electrical circuit, move the radio or TV as far away from the microwave as possible or check the position and signal of the TV/radio antenna.
Notes.
GE Microwave Oven Warranty.

All warranty service provided by our Factory Service Centers, or an authorized Customer Care® technician during normal working hours. To schedule service on-line, visit us at GEAppliances.com or call 800.GE.CARES (800.432.2737). Please have serial and model numbers available when calling for service.

Staple your receipt here. Proof of the original purchase date is needed to obtain service under the warranty.

<table>
<thead>
<tr>
<th>For The Period Of:</th>
<th>GE Will Choose to Replace or Service:</th>
</tr>
</thead>
<tbody>
<tr>
<td>One Year</td>
<td>In the event of service, GE will provide any part of the microwave oven which fails due to a defect in materials or workmanship. From the date of the During this limited one-year warranty, GE will also provide, free of charge, all labor and original purchase related service costs to replace the defective part when the unit is serviced.</td>
</tr>
</tbody>
</table>

What GE Will Not Cover:

- Service trips to your home to teach you how to use the product.
- Improper installation, delivery or maintenance. If you have an installation problem, contact your dealer or installer. You are responsible for providing adequate electrical, exhausting, and other connecting facilities.
- Failure of the product or damage to the product if it is abused, misused (for example, cavity arcing from wire rack or metal/foil), or used for other than the intended purpose or used commercially.
- Replacement of house fuses or resetting of circuit breakers.
- Damage to the product caused by accident, fire, floods or acts of God.
- Incidental or consequential damage caused by possible defects with this appliance.
- Damage caused after delivery.
- Product not accessible to provide required service.
- Service to repair or replace light bulbs, except for LED lamps.
- Damage to the finish, such as surface rust, tarnish, or small blemishes not reported within 48 hrs of delivery.

EXCLUSION OF IMPLIED WARRANTIES—Your sole and exclusive remedy is product repair as provided in this Limited Warranty. Any implied warranties, including the implied warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law.

This warranty is extended to the original purchaser and any succeeding owner for products purchased for home use within the USA. If the product is located in an area where service by a GE Authorized Servicer is not available, you may be responsible for a trip charge or you may be required to bring the product to an Authorized GE Service Location for service. In Alaska, the warranty excludes the service calls to your home.

Some states do not allow the exclusion or limitation of incidental or consequential damages. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are, consult your local or state consumer affairs office or your state’s Attorney General.

Warrantor: General Electric Company. Louisville, KY 40225

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Consumer Support.

GE Appliances Website
GEAppliances.com
Have a question or need assistance with your appliance? Try the GE Appliances Website 24 hours a day, any day of the year! For greater convenience and faster service, you can now download Owner’s Manuals, order parts or even schedule service on-line.

Schedule Service
GEAppliances.com
Expert GE repair service is only one step away from your door. Get on-line and schedule your service at your convenience any day of the year! Or call 800.GE.CARES (800.432.2737) during normal business hours.

Real Life Design Studio
GEAppliances.com
GE supports the Universal Design concept—products, services and environments that can be used by people of all ages, sizes and capabilities. We recognize the need to design for a wide range of physical and mental abilities and impairments. For details of GE’s Universal Design applications, including kitchen design ideas for people with disabilities, check out our Website today. For the hearing impaired, please call 800.TDD.GEAC (800.833.4322).

Extended Warranties
GEAppliances.com
Purchase a GE extended warranty and learn about special discounts that are available while your warranty is still in effect. You can purchase it on-line anytime, or call 800.626.2224 during normal business hours. GE Consumer Home Services will still be there after your warranty expires.

Parts and Accessories
GEApplianceParts.com
Individuals qualified to service their own appliances can have parts or accessories sent directly to their homes (VISA, MasterCard and Discover cards are accepted). Order on-line today, 24 hours every day or by phone at 800.626.2002 during normal business hours.

Instructions contained in this manual cover procedures to be performed by any user. Other servicing generally should be referred to qualified service personnel. Caution must be exercised, since improper servicing may cause unsafe operation.

Contact Us
GEAppliances.com
If you are not satisfied with the service you receive from GE, contact us on our Website with all the details including your phone number, or write to:
General Manager, Customer Relations
GE Appliances, Appliance Park
Louisville, KY 40225

Register Your Appliance
GEAppliances.com
Register your new appliance on-line—at your convenience! Timely product registration will allow for enhanced communication and prompt service under the terms of your warranty, should the need arise. You may also mail in the pre-printed registration card included in the packing material.