Write the model and serial numbers here:

Model #______________________
Serial #______________________

You can find this information on a label attached to the right side of the chassis.

SAFETY INFORMATION ..........3
USING THE AIR CONDITIONER .......... 4
CARE AND CLEANING .......... 7
INSTALLATION INSTRUCTIONS .......... 8
TROUBLESHOOTING TIPS ......17

CONSUMER SUPPORT

Warranty ............................19
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Cool Only Models
AJCQ06LCH
AJCQ08ACH
AJCQ10ACH
AJCQ10DCH
AJCQ12ACH
AJCQ12DCH
AJCQ14DCH

Cool Only High Mount Models
AJCM10ACH
AJCM10DCM
AJCM12DCM

Heat/Cool Models
AJEQ08ACH
AJEQ10DCH
AJEQ12DCH
AJEQ14DCH

Heat/Cool High Mount Models
AJEM12DCH

Heatpump Models
AJHQ08ACH
AJHQ12DCH

ESPAÑOL
For a Spanish version of this manual, visit our Website at www.GEAppliances.com.


FRANÇAIS
For a French version of this manual, visit our Website at www.GEAppliances.ca.

Pour un version français de ce manuel d'utilisation, veuillez visiter notre site web à l'adresse www.GEAppliances.ca.
THANK YOU FOR MAKING GE APPLIANCES A PART OF YOUR HOME.

Whether you grew up with GE Appliances, or this is your first, we’re happy to have you in the family.

We take pride in the craftsmanship, innovation and design that goes into every GE Appliances product, and we think you will too. Among other things, registration of your appliance ensures that we can deliver important product information and warranty details when you need them.

Register your GE appliance now online. Helpful websites and phone numbers are available in the Consumer Support section of this Owner’s Manual. You may also mail in the pre-printed registration card included in the packing material.
IMPORTANT SAFETY INFORMATION
READ ALL INSTRUCTIONS BEFORE USING THE APPLIANCE

WARNING
For your safety, the information in this manual must be followed to minimize the risk of fire, electric shock or personal injury.

- Use this appliance only for its intended purpose as described in this Owner’s Manual.
- This air conditioner must be properly installed in accordance with the Installation Instructions before it is used.
- Never unplug your air conditioner by pulling on the power cord. Always grip plug firmly and pull straight out from the receptacle.
- Replace immediately all electric service cords that have become frayed or otherwise damaged. A damaged power supply cord must be replaced with a new power supply cord obtained from the manufacturer and not repaired. Do not use a cord that shows cracks or abrasion damage along its length or at either the plug or connector end.

WARNING
USE OF EXTENSION CORDS
RISK OF FIRE. Could cause serious injury or death.

- DO NOT use an extension cord with this air conditioner.
- DO NOT use surge protectors or multi-outlet adaptors with this air conditioner.

HOW TO CONNECT ELECTRICITY

Do not, under any circumstances, cut or remove the third (ground) prong from the power cord. For personal safety, this appliance must be properly grounded. DO NOT use an adapter plug with this appliance.

The power cord of this appliance is equipped with a 3-prong (grounding) plug which mates with a standard 3-prong (grounding) wall outlet to minimize the possibility of electric shock hazard from this appliance.

Power cord includes a current interrupter device. A test and reset button is provided on the plug case. The device should be tested on a periodic basis by first pressing the TEST button and then the RESET button while plugged into the outlet. If the TEST button does not trip or if the RESET button will not stay engaged, discontinue use of the air conditioner and contact a qualified service technician.

Have the wall outlet and circuit checked by a qualified electrician to make sure the outlet is properly grounded.

Where a 2-prong wall outlet is encountered, it is your personal responsibility and obligation to have it replaced with a properly grounded 3-prong wall outlet.

The air conditioner should always be plugged into its own individual electrical outlet which has a voltage rating that matches the rating plate.

This provides the best performance and also prevents overloading house wiring circuits which could cause a fire hazard from overheated wires.

See the Installation Instructions, Electrical Requirements section for specific electrical connection requirements.

For appliance recycling information please visit GEAppliances.com/recycling.
Using the Air Conditioner - Controls

1. **POWER**
   Turns air conditioner on and off.

2. **Display**
   Displays the temperature setting. Displays hours when setting the timer.

3. **Mode**
   Use to set COOL, HEAT (on some models), DRY, AUTO, or FAN modes. Indicator lights on the controls will show the mode selected.

4. **Temp Increase + / Decrease - Pads**
   Use to set temperature when in Auto, Cool, Dry or Heat (on some models) mode.

5. **Fan Speed**
   Use to set the fan speed at LOW, MEDIUM, HIGH, OR AUTO. Indicator lights will show the speed selected.

6. **Timer**
   **ON** - Use to set the air conditioner to automatically turn **ON** from .5 to 24 hours later.
   **OFF** - Use to automatically turn the air conditioner **OFF** from .5 to 24 hours later.

7. **Filter**
   Monitors accumulated fan run time as a reminder to clean the filter.

8. **Eco**
   **ON**: Use to cycle the fan off when the compressor cycles off.
   **OFF**: Use to run the fan continuously when in cooling or heating (on some models) mode.

9. **Sleep**
   Allows room temperature to increase (Cool mode) or decrease (Heat mode) during sleeping hours.

---

**Remote Control**

- To ensure proper operation, aim the remote control at the signal receiver on the air conditioner.
- The remote control signal has a range up to 21 feet.
- Make sure nothing is between the air conditioner and the remote control that could block the signal.
- Make sure the battery is fresh and installed correctly—see the Care and Cleaning section.
Using the Air Conditioner - Features

To Adjust Fan Speeds
Press the Fan Speed button to select the FAN Speed in four steps - Auto, Low, Med, or High. Each time the button is pressed, the fan speed mode is shifted. For some models, the fan speed can not be adjusted under HEAT mode. In DRY mode, the fan speed is controlled at low automatically.

Sleep
Press the Sleep button to initiate the sleep mode. In this mode the selected temperature will increase (cooling) or decrease (heating) by 2°F / 1°C 30 minutes after the mode is selected. The temperature will then increase (cooling) or decrease (heating) by another 2°F / 1°C after an additional 30 minutes. This new temperature will be maintained for 7 hours before it returns to the originally selected temperature. This ends the Sleep mode and the unit will continue to operate as originally programmed. The Sleep mode program can be cancelled at any time during operation by pressing the Sleep button again.

Check Filter
Press the Filter button to initiate this feature. This feature is a reminder to clean the air filter for more efficient operation. The LED (light) will illuminate after 250 hours of operation. To reset after cleaning the filter, press the Filter button and the light will go off.

Eco - Energy Saver
Press the Eco button to initiate this feature. This feature is available on COOL, DRY, AUTO, (only AUTO-COOLING and AUTO-FAN) modes. The fan will continue to run for 3 minutes after the compressor shuts off. The fan then cycles on for 2 minutes at 10 minute intervals until the room temperature is above the set temperature, at which time the compressor turns back on and Cooling starts.

To Select the Operating Mode
To choose operating mode, press the Mode button. Each time you press the button, a mode is selected in a sequence that goes from Auto, Cool, Dry, Heat (on some models) and Fan only. The indicator light above will be illuminated and remain on once the mode is selected.

The unit will initiate the Energy Saver function under Cool, Dry, Auto (only Auto-Cooling and Auto-Fan) modes.

To Operate on Fan Only:
- Use this function only when cooling is not desired. You can choose any fan speed you prefer.
- During this function, the display will show the actual room temperature, not the set temperature in the cooling mode.
- In Fan only mode, the temperature is not adjustable.

To Operate on Dry Mode:
- In this mode, the air conditioner will generally operate in the form of a dehumidifier. Since the conditioned space is a closed or sealed area, some degree of cooling will continue.

Timer: Auto Start / Stop
- When the unit is on or off, first press the Timer button, the TIMER ON indicator light illuminates. It indicates the Auto Start program is initiated.
- When the time of TIMER ON is displayed, press the Timer button again, the TIMER OFF indicator light illuminates. It indicates the Auto Stop program is initiated.
- Press or hold the UP or DOWN button to change the Auto time by 0.5 hour increments, up to 10 hours, then at 1 hour increments up to 24 hours. The control will count down the time remaining until start.
- The selected time will register in 5 seconds, and the system will automatically revert back to display the previous temperature setting or room temperature when the unit is on. (When the unit is off, there is no display.)
- Turning the unit ON or OFF at any time or adjusting the timer setting to 0.0 will cancel the Auto Start/Stop timed program.
Using the Air Conditioner - Features

Additional Features

The “Cool” circuit has an automatic 3 minute delayed start if the unit is turned off and on quickly. This prevents overheating of the compressor and possible circuit breaker tripping. The fan will continue to run during this time.

There is a 2 second delay for the compressor to stop when selecting FAN ONLY/HEAT. This is to cover the possibility of having to roll through to select another mode.

The control will maintain the set temperature within 1°F between 62°F and 86°F in cool or heat mode (on some models). After a power outage, the unit will remember last setting and return the unit to that setting when power is restore.

Air Direction

Air directional louvers control air flow direction.

The louvers will allow you to direct the air flow up or down and left or right throughout the room as needed until the desired left/right direction is obtained. Pivot horizontal louvers until the desired up/down direction is obtained.

Ventilation

To open the ventilation port, remove the adjustable air discharge louvers by gently pulling forward the right end until it is released from the pivot point. Shift the louvers to the right to release the left end from its pivot point. To open the ventilation port, pull the lever forward. The lever will lock in place. To replace the air discharge louvers, reverse the above procedure.

Remote Wall Thermostat (Heat/Cool models only)

All heat/cool models are capable of being controlled by a 24 VAC remote wall thermostat. The thermostat control connection board is located behind a metal cover on the right side of the metal chassis cover. To open the cover, remove the Phillips head screw and lift from the slots at the bottom. To properly connect the wiring from a remote wall thermostat, follow these steps:

1. Order the 8-pin connector from GE Appliances Service. Call 1-800-626-2002 and order WP26X24981. A connector is required for each unit being controlled by a wall thermostat.

2. Install the remote thermostat according to the directions included with it.

3. Using wire nuts included with the 8-pin connector, connect the wiring from the wall thermostat per the following; (Proper connection of the wiring is critical. Improper hookups could result in damage to the air conditioner components and may not be covered by the product warranty) After properly making the wire nut connections, wrap the 7 connectors together with electrical tape and push them into the lower right corner of the control box opening to keep them out of the way.

<table>
<thead>
<tr>
<th>Connector Wire Color Codes</th>
<th>Thermostat Connections</th>
</tr>
</thead>
<tbody>
<tr>
<td>Black</td>
<td>Common</td>
</tr>
<tr>
<td>White</td>
<td>Electric Heater</td>
</tr>
<tr>
<td>Yellow</td>
<td>Compressor</td>
</tr>
<tr>
<td>Blue</td>
<td>B terminal</td>
</tr>
<tr>
<td></td>
<td>(heatpump models only)</td>
</tr>
<tr>
<td>Green</td>
<td>Fan High</td>
</tr>
<tr>
<td>Tan</td>
<td>Fan low</td>
</tr>
<tr>
<td>Red</td>
<td>24 VAC</td>
</tr>
</tbody>
</table>
Care and Cleaning

**Air filter**

To access the filter, grasp the front grille louvers on both sides at the recess and pull forward. Remove the filter by lifting up and out. Note the filter direction when re-installing.

Wash the filter using liquid dishwashing detergent and warm water. Rinse the filter thoroughly. Gently shake excess water from the filter.

Be sure the filter is thoroughly dry before replacing. Or, instead of washing, you may vacuum the filter until clean.

**NOTE:** Never use hot water over 104°F (40°C) to clean the air filter. Never attempt to operate the unit without the air filter.

**Energy Saving Note**

In order to reach maximum energy saving and comfort, it is recommended to use a cover to insulate the unit when the unit is not in use. The recommended cover size for the unit is 26” x 17” x 5” (W x H x D).

**Cabinet**

- Be sure to unplug the air conditioner to prevent shock or fire hazard. The cabinet and front may be dusted with an oil-free cloth or washed with a cloth dampened in a solution of warm water and mild liquid dishwashing detergent. Rinse thoroughly with a damp cloth and wipe dry.

- Never use harsh cleaners, wax, or polish on the cabinet front.

- Be sure to wring excess water from the cloth before wiping around the controls. Excess water in or around the controls may cause damage to the air conditioner.

- Plug in the air conditioner.

**Outdoor Coils**

- The coils on the outdoor side of the air conditioner should be checked regularly.

- If they are clogged with dirt or soot, they may need to be professionally cleaned, a service available through GE Appliances service or other service companies.

**How to Insert the Batteries in the Remote Control**

1. Remove the battery cover by rotating it to the unlock position.
2. Insert a new battery, making sure that the (+) and (-) of the battery are installed correctly, (+) side up.
3. Reattach the cover by rotating it back into the lock position.

**NOTES:**

- Use 1 CR2025 (3 VDC) battery. Do not use rechargeable batteries.

- Remove the battery from the remote control if the system is not going to be used for an extended period of time.

**Front Grille Removal**

The front grille can be removed for a more thorough cleaning.

**To remove:**

1. Grasp the front grille louvers on both sides at the recess and pull forward.
2. Remove the filter by pulling forward and out.
3. Grasp the bottom of the grille and carefully pull forward about 1” or until the security brackets limit the travel forward.
4. Remove the two Phillips head screws located in the upper corners of the grille louver opening.
5. Grasp the left and right rear edges of the grille about 6” from the top and pull outward to release the tabs on the inside of the grille from the slots in each side of the metal chassis cover. When released pull out both bottom corners of the grill while carefully lifting up to release the 4 tabs on the inside top of the grille from the slots in the metal chassis cover.
6. To release the multi-pin low-voltage electrical connector from the user interface, press the rear of the tab and gently pull apart.

**Front Grille Re-installation:**

1. Reconnect the multi-pin low voltage connector.
2. Before engaging the 4 tabs on the inside top of the grille, align the ventilation lever on the chassis into the mating slot on the inside of the discharge opening in the grille. After ensuring proper alignment of the ventilation lever, push the grille toward the chassis and the tabs should snap into the slots on the metal chassis cover.

**Air filter**

To access the filter, grasp the front grille louvers on both sides at the recess and pull forward. Remove the filter by lifting up and out. Note the filter direction when re-installing.

Wash the filter using liquid dishwashing detergent and warm water. Rinse the filter thoroughly. Gently shake excess water from the filter.

Be sure the filter is thoroughly dry before replacing. Or, instead of washing, you may vacuum the filter until clean.

**NOTE:** Never use hot water over 104°F (40°C) to clean the air filter. Never attempt to operate the unit without the air filter.
Installation Instructions

BEFORE YOU BEGIN
Read these instructions completely and carefully.

- IMPORTANT – Save these instructions for local inspector’s use.
- IMPORTANT – Observe all governing codes and ordinances.
- Note to Installer – Be sure to leave these instructions with the consumer.
- Note to Consumer – Keep these instructions for future reference.
- Skill level – Installation of this appliance requires basic mechanical skills.
- Completion time – Approximately 1 hour
- We recommend that two people install this product.
- Proper installation is the responsibility of the installer.
- Product failure due to improper installation is not covered under the Warranty.
- You MUST use proper installation procedures as described in these instructions when installing this air conditioner.

IMPORTANT NOTE
For optimal energy efficiency and performance, we recommend using the RAB26 or the RAB46B wall sleeves with the RAG13A rear grille.

For Existing Wall Sleeves
For Existing Wall Sleeves
Note that the air conditioner dimensions are:
Width-26”
Height-15 ¾”
Depth-18 ¼” (without front grille)
Depth-16” (rear of chassis to rear edge of front grille)
Install air conditioner according to these instructions to achieve the best performance. Installing this air conditioner in existing sleeves that do not allow for proper fit or have proper outdoor grilles may affect performance and could void the manufacturer’s warranty.

Parts Included
- Security bracket and screws for a 26” wall sleeve (2)
- Remote Control (1)

ELECTRICAL REQUIREMENTS

CAUTION
Do not, under any circumstances, cut or remove the third (ground) prong from the power cord.
Do not change the plug on the power cord of this air conditioner.
Aluminum house wiring may present special problems—consult a qualified electrician.

Power cord includes a current interrupter device. A TEST and RESET button are provided on the plug case. The device should be tested on a periodic basis by first pressing the TEST button and then the RESET button while plugged into the outlet. If the TEST button does not trip or if the RESET button will not stay engaged, discontinue use of the air conditioner and contact a qualified service technician.
Security Brackets Installation
(It is important to install these brackets to prevent the chassis from being pushed into the room from the outside.)

The brackets must be installed so the flanges are hooked behind the inside flanges of the wall sleeve. Using the screws provided, attach the brackets on the sides of the chassis.

To install the security bracket without fully removing the front grille:

1. Grasp the front grille louvers on both sides at the recess and pull forward.
2. Remove the filter by pulling forward and out.
3. Remove the two Phillips head screws located in the upper corners of the grille louver opening. Do not discard screws.
4. Grasp the left and right rear edges of the front grille about 6" from the top and pull outward to release the tabs on the inside of the grille from the slots in each side of the metal chassis cover. When released pull out both bottom corners of the front grille about 1" to expose the two screw holes on the lower area of the metal chassis cover.
5. Locate the 2 metal brackets stamped 26" that were included with the air conditioner. Hook the short flange of the bracket behind the sleeve inside edge and rotate it so the long side can be pressed flat against the metal chassis cover. Adjust so the bracket can be secured to the metal chassis cover by 2 screws included with the bracket. Only one bracket will be needed and can be installed on either side of the chassis.
6. To reinstall the front grille, push the lower corners toward the sleeve until the side tabs click into the mating slots. Reinstall the two screws removed earlier and replace the filter and louvers.

For 26" sleeves, hook the short flange of the 26" bracket behind the sleeve inside edge and secure to the unit with the two screws provided. Repeat on the opposite side.
## Troubleshooting Tips... Before you call for service

<table>
<thead>
<tr>
<th>Problem</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Air conditioner does not start</td>
<td>Wall plug disconnected. Push plug firmly into wall outlet. House fuse blown or circuit breaker tripped. Replace fuse with time delay type or reset circuit breaker. Plug current device tripped. Press the RESET button. Power is OFF. Turn power ON.</td>
</tr>
<tr>
<td>Air from the unit does not feel cold enough</td>
<td>Room temperature below 62°F (17°C). Cooling may not occur until room temperature rises above 62°F (17°C). Temperature sensor behind air filter may be touching cold coil. Keep it from the cold coil. Set to a lower temperature. Compressor stopped when changing modes. Wait for 3 minutes after set to the COOL mode.</td>
</tr>
<tr>
<td>Air conditioner cooling, but room is too warm. Ice is forming on cooling coil behind decorative front.</td>
<td>Outdoor temperature below 64°F (18°C). To defrost the coil, set FAN ONLY mode. Air filter may be dirty. Clean the filter. Refer to Care and Cleaning section. To defrost, set to FAN ONLY mode. Thermostat set to cold for night-time cooling. To defrost the coil, set to FAN ONLY mode. Then, set temperature to a higher setting. Dirty air filter, or the air is restricted. Clean the air filter. Refer to Care and Cleaning section. Temperature is set too high. Set the temperature to a lower setting. Air directional louvers positioned improperly. Position louvers for better air distribution. Front of unit is blocked by drapes, blinds, furniture, etc, which restricts air distribution. Clear blockage in front of unit. Doors, windows, registers, etc, may be open. Close doors, windows, registers. Unit recently turned on in hot room. Allow additional time to remove &quot;stored heat&quot; from walls, ceiling, floor, and furniture.</td>
</tr>
<tr>
<td>Air conditioner turns on and off rapidly</td>
<td>Dirty air filter, the air is restricted. Clean air filter. Outside temperature extremely hot. Set FAN speed to a higher setting to cool outdoor cooling coil.</td>
</tr>
<tr>
<td>Noise when unit is cooling</td>
<td>Air movement sound. This is normal. If too loud, set to a slower FAN setting. Improper installation. Refer to installation instructions or check with installer.</td>
</tr>
<tr>
<td>Water dripping INSIDE when unit is cooling</td>
<td>Improper installation. Tilt air conditioner slightly to the outside to allow water drainage. Refer to installation instructions, and check with installer.</td>
</tr>
<tr>
<td>Water dripping OUTSIDE when unit is cooling</td>
<td>Unit removing large quantity of moisture from humid room. This is normal during excessively humid days.</td>
</tr>
<tr>
<td>Room too cold</td>
<td>Set temperature to low. Increase set temperature.</td>
</tr>
<tr>
<td>Error code “AS” in the display</td>
<td>Room temperature sensor error. Unplug the unit and plug it back in. If error repeats, call for service. NOTE: In Fan only mode, it will display “LO” or “HI”.</td>
</tr>
<tr>
<td>Error code “HS” in the display</td>
<td>Electric heating sensor error. Unplug the unit and plug it back in. If error repeats, call for service.</td>
</tr>
<tr>
<td>Error code “•” in the display</td>
<td>Evaporator temperature sensor error. Unplug the unit and plug it back in. If error repeats, call for service.</td>
</tr>
</tbody>
</table>
GE Appliances Air Conditioner Limited Warranty

All warranty service must be provided by our Factory Service Centers, or an authorized Customer Care® technician. To schedule service, visit us on-line at GEAppliances.com/service, or call 800.GE.CARES (800.432.2737). Have serial number and model number available when calling for service.

<table>
<thead>
<tr>
<th>For The Period Of</th>
<th>GE Appliances Will Replace:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Two Years</td>
<td>GE Appliances Will Replace: Any part of the air conditioner which fails due to a defect in materials or workmanship. During this limited two-year warranty, GE Appliances will also provide, free of charge, all labor and related service to replace the defective part.</td>
</tr>
<tr>
<td>Five Years</td>
<td>GE Appliances Will Replace: Any part of the sealed refrigerating system (the compressor, condenser, evaporator, reversing valve, and all connecting tubing) which fails due to a defect in materials or workmanship. During this three-year additional warranty, GE Appliances will also provide, free of charge, all labor and related service to replace the defective part.</td>
</tr>
</tbody>
</table>

What GE Appliances Will Not Cover:

- Service trips to your home to teach you how to use the product.
- Improper installation, delivery or maintenance. If you have an installation problem, or if the air conditioner is of improper cooling capacity for the intended use, contact your dealer or installer. You are responsible for providing adequate electrical connecting facilities.
- Failure of the product resulting from modifications to the product or due to unreasonable use including failure to provide reasonable and necessary maintenance.
- In commercial locations, labor necessary to move the unit to a location where it is accessible for service by an individual technician.
- Replacement of house fuses or resetting of circuit breakers.
- Failure due to corrosion on models not corrosion-protected.
- Damage to the product caused by improper power supply voltage, accident, fire, floods or acts of God.
- Incidental or consequential damage caused by possible defects with this air conditioner.
- Damage caused after delivery.

EXCLUSION OF IMPLIED WARRANTIES—Your sole and exclusive remedy is product repair as provided in this Limited Warranty. Any implied warranties, including the implied warranties of merchantability or fitness for a particular purpose, are limited to two years or the shortest period allowed by law.

This limited warranty is extended to the original purchaser and any succeeding owner for products purchased for home use within the USA. If the product is located in an area where service by a GE Appliances Authorized Servicer is not available, you may be responsible for a trip charge or you may be required to bring the product to an Authorized GE Service location for service. In Alaska, the limited warranty excludes the cost of shipping or service calls to your home.

Some states do not allow the exclusion or limitation of incidental or consequential damages. This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are, consult your local or state consumer affairs office or your state’s Attorney General.

Warrantor: GE Appliances, a Haier company
Louisville, KY 40225
Consumer Support

GE Appliances Website
Have a question or need assistance with your appliance? Try the GE Appliances Website 24 hours a day, any day of the year! You can also shop for more great GE Appliances products and take advantage of all our on-line support services designed for your convenience. In the US: GEAppliances.com

Register Your Appliance
Register your new appliance on-line at your convenience! Timely product registration will allow for enhanced communication and prompt service under the terms of your warranty, should the need arise. You may also mail in the pre-printed registration card included in the packing material. In the US: GEAppliances.com/register

Schedule Service
Expert GE Appliances repair service is only one step away from your door. Get on-line and schedule your service at your convenience any day of the year. In the US: GEAppliances.com/service or call 800.432.2737 during normal business hours.

Extended Warranties
Purchase a GE Appliances extended warranty and learn about special discounts that are available while your warranty is still in effect. You can purchase it on-line anytime. GE Appliances Services will still be there after your warranty expires. In the US: GEAppliances.com/extended-warranty or call 800.626.2224 during normal business hours.

Parts and Accessories
Individuals qualified to service their own appliances can have parts or accessories sent directly to their homes (VISA, MasterCard and Discover cards are accepted). Order on-line today 24 hours every day. In the US: GEApplianceparts.com or by phone at 877.959.8688 during normal business hours.

Instructions contained in this manual cover procedures to be performed by any user. Other servicing generally should be referred to qualified service personnel. Caution must be exercised, since improper servicing may cause unsafe operation.

Contact Us
If you are not satisfied with the service you receive from GE Appliances, contact us on our Website with all the details including your phone number, or write to:

In the US: General Manager, Customer Relations | GE Appliances, Appliance Park | Louisville, KY 40225
GEAppliances.com/contact