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Write the model and serial numbers here:

Model #_____________________

Serial #_____________________

You can find them on a label on the inside of the hood.

GE is a trademark of the General Electric Company. Manufactured under trademark license.
THANK YOU FOR MAKING GE APPLIANCES A PART OF YOUR HOME.

Whether you grew up with GE Appliances, or this is your first, we’re happy to have you in the family.

We take pride in the craftsmanship, innovation and design that goes into every GE Appliances product, and we think you will too. Among other things, registration of your appliance ensures that we can deliver important product information and warranty details when you need them.

Register your GE appliance now online. Helpful websites and phone numbers are available in the Consumer Support section of this Owner’s Manual. You may also mail in the pre-printed registration card included in the packing material.

GE APPLIANCES
SAFETY INFORMATION

IMPORTANT SAFETY INFORMATION
READ ALL INSTRUCTIONS BEFORE USING

WARNING  TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY TO PERSONS, OBSERVE THE FOLLOWING:
A. Use this unit only in the manner intended by the manufacturer. If you have questions, contact the manufacturer.
B. Before servicing or cleaning unit, switch power off at service panel and lock the service disconnecting means to prevent power from being switched on accidentally. When the service disconnecting means cannot be locked, securely fasten a prominent warning device, such as a tag, to the service panel.
C. Do not use this unit with any solid-state speed control device.
D. Plug your vent system into a 120-volt grounded outlet only. Do not remove the round grounding prong from the plug. If in doubt about the grounding of the home electrical system, it is your responsibility and obligation to have an ungrounded outlet replaced with a properly grounded, three prong outlet in accordance with the National Electrical Code. Do not use an extension cord with this appliance.

CAUTION  FOR GENERAL VENTILATING USE ONLY, DO NOT USE TO EXHAUST HAZARDOUS OR EXPLOSIVE MATERIALS AND VAPORS.

WARNING  TO REDUCE THE RISK OF INJURY TO PERSONS IN THE EVENT OF A RANGE TOP GREASE FIRE, OBSERVE THE FOLLOWING*:
A. SMOTHER FLAMES with a close-fitting lid, cookie sheet or metal tray, then turn off the burner. BE CAREFUL TO PREVENT BURNS. If the flames do not go out immediately, EVACUATE AND CALL THE FIRE DEPARTMENT.
B. NEVER PICK UP A FLAMING PAN—You may be burned.
C. DO NOT USE WATER, including wet dishcloths or towels—a violent steam explosion will result.
D. Use an extinguisher ONLY if:
   1. You know you have a Class ABC extinguisher, and you already know how to operate it.
   2. The fire is small and contained in the area where it started.
   3. The fire department is being called.
   4. You can fight the fire with your back to an exit.
*Based on “Kitchen Fire Safety” published by NFPA.

READ AND SAVE THESE INSTRUCTIONS
IMPORTANT SAFETY INFORMATION
READ ALL INSTRUCTIONS BEFORE USING

WARNING TO REDUCE THE RISK OF A RANGE TOP GREASE FIRE:
A. Never leave surface units unattended at high settings. Boilovers cause smoking and greasy spillovers that may ignite. Heat oils slowly on medium settings.
B. Always turn hood ON when cooking at high heat or when flambéing food (i.e. Crepes Suzette, Cherries Jubilee, Peppercorn Beef Flambé).
C. Clean ventilating fans frequently. Grease should not be allowed to accumulate on fan or filter.
D. Use proper pan size. Always use cookware appropriate for the size of the surface element.

If You Need Service…
Do not attempt to repair or replace any part of the vent system unless it is specifically recommended in this manual. All other servicing should be referred to a qualified technician.
Be sure electrical power is off before servicing the unit.
It may be necessary to remove the vent system blower in order to service components such as the blower motor or air vent mechanism.
Disconnect power to the cooktop and remove it first.
Reverse the steps in the Install Downdraft Vent section in the Installation Instructions to remove the blower.
Service parts are available from a GE Appliances Service and Parts Center.
Make sure all fingers are away from the top of the vent system when it is lowered.

How to Remove Protective Shipping Film and Packaging Tape
Carefully grasp a corner of the protective shipping film with your fingers and slowly peel it from the appliance surface. Do not use any sharp items to remove the film. Remove all of the film before using the appliance for the first time.

To assure no damage is done to the finish of the product, the safest way to remove the adhesive from packaging tape on new appliances is an application of a household liquid dishwashing detergent. Apply with a soft cloth and allow to soak.

NOTE: The adhesive must be removed from all parts. It cannot be removed if it is baked on.
Downdraft Vent System

To Use The Downdraft System
To raise the downdraft vent, press the ON/OFF pad on the control. The vent will rise. Press the Fan Speed HIGHER pad to start the blower. Adjust the blower by pressing HIGHER or LOWER. The blower, if left on, will automatically turn off when the vent is lowered.

NOTE: For most convenient operation, set the blower to the speed you use most often. The blower will come on to this speed whenever the unit is raised.

IMPORTANT: The vent can be activated by pressing the pads on the switch. Do not use excessive force or sharp objects to activate the switch. Damage could occur and void the warranty.

When Using The Vent System

**CAUTION** Be careful when raising or lowering the vent. Be sure pots, pot handles and other objects are clear of the vent and cannot be struck or tipped by the vent being raised.

**NOTE:** There is a slight trim overhang on each side of the vent.

- To avoid injury, be sure fingers are clear of the vent cover when it is being lowered.
- Keep hands and fingers away from all vent parts.

**IMPORTANT:** If the vent is obstructed by an object while it is being raised or lowered, it will stop. Remove the obstruction and press the ON/OFF pad again.

Cooking Tips
The high air movement of this vent system can increase the cooking times for some foods. It may take longer to reach high cooking temperatures if the vent system is turned to high right away. Adjust the fan speed for best cooking results.

For best results when heating oil for deep frying or when boiling water, use the front surface units or wait until the water is boiling or the oil is at frying temperatures before turning on the vent system.

The vent system may not completely capture all the steam from pans on the front burners.
Downdraft Vent System

Grease Filters
The efficiency of your vent system depends on a clean filter. Frequency of cleaning depends on the type of cooking you do. Grease filters should be cleaned at least once a month. Never operate the vent system without the filters in place.

To remove: Slip fingers into the vent holes, lift the vent straight up and pull forward. Grasp the filter tabs, push down and out of the retainer.

To clean: Soak and then agitate in a hot detergent solution. Light brushing may be used to remove embedded soil. Rinse, shake and remove moisture before replacing. **Do not clean the filters in the dishwasher.**

With careful handling, the filter will last for years. If replacement becomes necessary, order the part from your dealer.

Painted Or Stainless Steel Surfaces
Do not use a steel wool pad; it will scratch the surface.

To clean the stainless steel surface, use warm, sudsy water or a stainless steel cleaner or polish. Always wipe the surface in the direction of the grain. Follow the cleaner instructions for cleaning the stainless steel surface.

For difficult stains on stainless steel, use a cleaner that contains lactic acid or citric acid.

To inquire about purchasing cleaning products including stainless steel appliance cleaner or polish read the Assistance and Accessories sections at the beginning of this manual.
BEFORE YOU BEGIN

Read these instructions completely and carefully.

- IMPORTANT — Save these instructions for local inspector’s use.
- IMPORTANT — Observe all governing codes and ordinances.
- Note to Installer – Be sure to leave these instructions with the Consumer.
- Note to Consumer – Keep these instructions for future reference.
- Skill level – Installation of this vent hood requires basic mechanical and electrical skills.
- Proper installation is the responsibility of the installer.
- Product failure due to improper installation is not covered under the Warranty.

GROUNDING INSTRUCTIONS

This appliance must be grounded. In the event of an electrical short circuit, grounding reduces the risk of electric shock by providing an escape wire for the electric current. This appliance is equipped with a cord having a grounding wire with a grounding plug. The plug must be plugged into an outlet that is properly installed and grounded.

**WARNING**

Improper grounding can result in a risk of electric shock.

Consult a qualified electrician if the grounding instructions are not completely understood, or if doubt exist as to whether the appliance is properly grounded.

Do not use an extension cord. If the power supply cord is too short, have a qualified electrician install an outlet near the appliance.

If you received a damaged vent system, you should contact your dealer.

PARTS SUPPLIED

Open the carton and remove parts package. Check contents to be sure all pieces are present.

- 4 Stabilizing Brackets With Screws
- 1 Remote Switch
- 2 Filters
- 1 Wire and White Connector

TOOLS AND MATERIALS REQUIRED

- Safety glasses
- Large flat-blade screwdriver
- Jigsaw
- Carpenter’s square
- Ductwork to suit the installation
- Level

REMOVE PACKAGING

Remove the shipping materials and the carton; set carton aside. The carton can be used as a pad when changing or adjusting vent direction.
Safety Information

**WARNING**

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY TO PERSONS, OBSERVE THE FOLLOWING:

- Installation work and electrical wiring must be done by qualified person(s) in accordance with all applicable codes and standards, including fire-rated construction.
- Sufficient air is needed for proper combustion and exhausting of gases through the flue (chimney) of fuel burning equipment to prevent back drafting. Follow the heating equipment manufacturer’s guidelines and safety standards such as those published by the National Fire Protection Association (NFPA), the American Society for Heating, Refrigeration and Air Conditioning Engineers (ASHRAE) and the local code authorities.
- When cutting or drilling into wall or ceiling, do not damage electrical wiring and other hidden utilities.
- Ducted fans must always be vented to the outdoors.

**CAUTION**

TO REDUCE THE RISK OF FIRE AND TO PROPERLY EXHAUST AIR, BE SURE TO DUCT AIR OUTDOORS. DO NOT VENT EXHAUST AIR INTO SPACES WITHIN WALLS OR CEILINGS OR INTO ATTICS, CRAWL SPACES OR GARAGES.

**WARNING**

TO REDUCE THE RISK OF FIRE, USE ONLY METAL DUCT WORK.

- When applicable, install any makeup (replacement) air system in accordance with local building code requirements. Visit GEAppliances.com for available makeup air solutions.
- PVC sewer pipe can be used as duct under concrete slab if allowed by local code board.
Installation Preparation

POWER SUPPLY
This downdraft vent must be supplied with 120V, 60 Hz. and connected to an individual, properly grounded branch circuit, protected by a 15- or 20-ampere circuit breaker or time-delay fuse.

A properly grounded 3-prong receptacle should be located within reach of the vent’s two-foot power cord.

• **Gas Cooktops**
  If this vent is installed in combination with a GE or Monogram gas cooktop, it may operate from the same duplex outlet.

• **Electric Cooktops**
  If this vent is installed in combination with a GE or Monogram electric cooktop, the vent must operate from a separate 120V outlet.

Locate the receptacle inside the cabinet on the right side wall (see illustration). The receptacle cannot be placed on the back of the cabinet wall where it may interfere with the downdraft plenum.

The downdraft vent power cord is to be routed beneath the cooktop and routed away from heat generated by the cooktop.

Ensure that the cooktop is installed per manufacturer’s installation instructions.

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**IMPORTANT**

(Please read carefully)

The power cord of this appliance is equipped with a three-prong (grounding) plug which mates with a standard three-prong grounding wall receptacle to minimize the possibility of electric shock. The customer should have the wall receptacle and circuit checked by a qualified electrician to make sure the receptacle is properly grounded and has correct polarity.

• Where a standard two-prong wall receptacle is encountered, it is the personal responsibility and obligation of the customer to have it replaced with a properly grounded three-prong wall receptacle.

**Do not, under any circumstances, cut or remove the third (ground) prong from the power cord.**

Do not use an extension cord or adapter plug with this appliance. Follow National Electrical Code or prevailing local codes and ordinances.

Location of Rating Label: on front of chassis of vent system.
Remote Blower Kit

**JXRB67** – Optional kit for indoor remote location of the blower/motor assembly. Use this kit when the blower and motor assembly will be located outside of the cabinet, such as below the cabinet floor.

Contact us to purchase the Remote Blower Kit, or to find the dealer nearest to you call the GE Appliances National Parts Center toll free at (800) 626-2002.

### PRODUCT DIMENSIONS

<table>
<thead>
<tr>
<th></th>
<th>A</th>
<th>B</th>
</tr>
</thead>
<tbody>
<tr>
<td>30&quot; Models</td>
<td>30&quot;</td>
<td>28-5/16&quot;</td>
</tr>
<tr>
<td>36&quot; Models</td>
<td>36&quot;</td>
<td>33-15/16&quot;</td>
</tr>
</tbody>
</table>

**NOTE:** The cooktop overlaps this surface.

**NOTE:** This flange sits on the countertop.
PREPARING FOR INSTALLATION

- Unpack the cooktop and read the Installation Instructions to understand the required countertop cutout dimensions and location in the countertop, the cooktop spacing to the front edge of the countertop, and the required clearances to the cabinets and walls. The vent system required cutout width is shown on page 4. Confirm there is enough side to side counter space to meet the required spacing and clearances for the cooktop.

- Using the illustrations below and taking measurements of the cooktop to establish dimension A, confirm there is enough front to back counter space (dimension B) to fit both the cooktop and the vent system. Note the cooktop rear edge will overlap the vent system front surface (refer to Page 5).

- Refer to the Creative Solutions section on page 8 if more counter space is needed.

- Using the illustrations on pages 5 through 7 and taking measurements of the vent system and its exhaust vent location, confirm the clearances needed within the cabinet, the exhaust vent direction, and the alignment of the exhaust vent with the ducting. If needed for clearance or duct hookup alignment, reposition the location of the cooktop, or modify the cabinetry, or modify the ducting. A remote blower kit JXR867 is available to move the blower assembly out of the cabinet area.

- Confirm the electrical receptacles and gas lines are correctly located, and relocate if needed.
VENTING OPTIONS
- The downdraft vent is shipped with the discharge outlet pointing straight down and can be changed to the left or right side. To avoid interference problems, the downdraft vent cannot be vented to the right when installed with a GE or Monogram gas cooktop, or with a GE or Monogram non-induction electric cooktop.
- The blower outlet is sized for 3-1/4" x 10" and can be transitioned to 6" round.

Side-to-Side Adjustments:
The entire blower mounting plate can be adjusted 3-1/2" to the left or right. This will help to align vent discharge to house ductwork.

Discharge Direction
The blower assembly may be removed and turned 90° for a left- or right-side discharge.
- A left or right 90° direction adjustment should be performed before dropping into the countertop opening.

To change to a left or right discharge:
- Remove the 4 screws holding the blower and the mounting plate assembly to the downdraft vent. Retain screws.
- Remove blower assembly; turn it over to access the 4 nuts holding the blower to the mounting plate. Remove the nuts.

IMPORTANT: Do not lift motor by the power cable.
- Turn the blower to the left or right discharge direction and reinstall the 4 nuts.
- Reinstall blower and mounting plate with original screws.
- To avoid interference problems, the downdraft vent cannot be vented to the right when installed with a GE or Monogram gas cooktop, or with a GE or Monogram non-induction electric cooktop.
**CREATIVE SOLUTIONS**

- When the kitchen design calls for an against-the-wall installation, move the base cabinet forward 3” to 5”. Filler panels or complementary moldings can be added to exposed cabinet sides.
- In an island or peninsula, use an extra-deep countertop. The countertop overhang at the front can be adjusted to meet setback to cutout requirements.
- When the cutout to the front edge of the countertop requirement is more than 2”, add a bullnose trim to the front edge of the countertop. Include the trim thickness when measuring the front edge to cutout requirement. By adding the trim, the cooktop can be moved forward, providing additional countertop depth and interior cabinet space.

**PREPARING THE COUNTERTOP**

Cut out the opening. Measure carefully when cutting the countertop, making sure the sides of the opening are parallel and the front and rear cuts are exactly perpendicular to the sides.

The front of the opening must clear the front support rail on the cabinet, and the rear of the opening must clear the rear support of the cabinet.

Chamfer all exposed edges of decorative laminate to prevent damage from chipping.

*Radius corners of cutout and file to ensure smooth edges and prevent corner cracking.*

Rough edges inside corners which have not been rounded and forced fit can contribute to cracking of the countertop laminate.
PREPARE FOR DUCTWORK

Determine the best route for ductwork; it can be routed in a variety of ways depending on the kitchen layout.

IMPORTANT: The downdraft air discharge outlet for this unit is 3 1/4" x 10" rectangular. Plan ducting accordingly.

Typical duct arrangement countertop series.

To maximize the ventilation performance of the vent system:
1. Minimize the duct run length and number of transitions and elbows.
2. Maintain a constant duct size.
3. Seal all joints with duct tape to prevent any leaks.
4. Do not use any type of flexible ducting.

Optional duct arrangement under concrete slab. PVC duct should be used if installing under a poured concrete slab.

NOTE: PVC sewer pipe type PSM 12454-B Schedule 40 ASTM D1785.

Install ductwork so the piece of duct nearest the downdraft unit slots INTO the next piece of the duct. Secure the joints with self-tapping screws and apply duct tape around the joints to ensure an airtight seal.
Installation Instructions

1 INSTALL DOWNDRAFT VENT

A Two stabilizing brackets must be installed on each side of the downdraft vent.
- For right-side or straight-down blower discharge, fasten the stabilizing brackets at locations A, B, D and E.
- For left-side blower discharge, fasten the stabilizing brackets at locations B, C, D and E.

B Place the downdraft vent into the countertop cutout so that the back flange of the vent is sitting on top of the countertop.

C Secure the screws for the stabilizing brackets to the cabinet back and side walls.

D Confirm the vent system is plumb and square with the cabinetry.

E Place Cooktop into the countertop cutout. There should be a 1/8" minimum gap between the front of the vent trim and the rear of the cooktop.

F Connect duct. Use a roof or wall cap (with damper) that is intended for use with kitchen hoods and vent systems.
Installation Instructions

2 INSTALL REMOTE SWITCH

⚠️ WARNING BURN HAZARD
The remote switch must be located so that it can be operated without reaching over the cooktop. Failure to do so may result in ignition of clothing which could cause serious injury or death.

Determine the location for the remote switch.
- Disconnect the remote switch from the harness.
- The remote switch should be located so that the vertical distance from the floor to the remote switch is less than 48" and more than 15".
- The remote switch harness is 68" long and should be installed so that it is not pinched and is away from moving parts.

- Use the remote switch to determine the exact center of the hole, confirm there is clearance behind the hole for the connector and wire to pass into, and drill a 1/2" diameter hole.
- If the remote switch is not installed on the countertop, ensure that it is installed in a location that meets local codes and is easily accessible.

Connect Remote Switch to Remote Harness
- Thread the remote harness through the 1/2"-dia. hole and attach the harness connector to the remote connector.
- Remove the paper backing on the remote switch foam piece and mount the remote switch on the countertop such that the switch connectors stay located in the 1/2"-dia. hole.

3 CONNECT POWER
Plug power cord into properly grounded receptacle.

4 INSTALL FILTERS, CHECK OPERATION
- Press the ON/OFF pad on the control to raise the vent.
- Slip fingers into the vent holes. Lift the vent straight up and pull forward.
- Slide filter into the retainers and close the vent.
- Press the Fan Speed HIGHER pad to start the blower. Adjust the blower by pressing HIGHER or LOWER.
- To lower the vent, press the ON/OFF pad.

NOTE: It is not necessary to turn the fan OFF before lowering the vent. The fan will automatically turn off when the vent is lowered. When the fan is not turned off before lowering the vent, it will automatically come on at the previously set speed when the vent is fully raised.

IMPORTANT: The vent can be activated by pressing the pads on the switch. Do not use excessive force or sharp objects to activate the switch. Damage could occur and void the warranty.
## Troubleshooting tips ... Before you call for service

Save time and money! Review the charts on the following pages first and you may not need to call for service.

<table>
<thead>
<tr>
<th>Problem</th>
<th>Possible Cause</th>
<th>What To Do</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fan does not work</td>
<td>The vent is not fully extended.</td>
<td>Press the ON/OFF pad.</td>
</tr>
<tr>
<td>Vent does not work</td>
<td>The vent is not plugged into an outlet.</td>
<td>Plug the vent into a 120V power outlet.</td>
</tr>
<tr>
<td></td>
<td>The raise/lower pad did not engage the lift motor.</td>
<td>Hold down the pad for a couple of seconds to activate the motor.</td>
</tr>
<tr>
<td></td>
<td>The circuit breaker may have tripped.</td>
<td>Check the circuit breaker—reset if necessary.</td>
</tr>
<tr>
<td>Sufficient makeup (replacement)</td>
<td>Sufficient makeup (replacement) air is required for</td>
<td>Check with local building codes, which may require or strongly advise the</td>
</tr>
<tr>
<td>air is required for exhausting</td>
<td>exhausting appliances to operate to rating.</td>
<td>use of makeup air. Visit GEAppliances.com for available makeup air</td>
</tr>
<tr>
<td>appliances to operate to rating.</td>
<td></td>
<td>solutions.</td>
</tr>
</tbody>
</table>

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GE Appliances Warranty

GAEappliances.com
All warranty service is provided by our Factory Service Centers, or an authorized Customer Care® technician. To schedule service online, visit us at www.geappliances.com/service_and_support/, or call GE Appliances at 800.GE.CARES (800.432.2737). Please have your serial number and your model number available when calling for service.

Servicing your appliance may require the use of the onboard data port for diagnostics. This gives a GE Appliances factory service technician the ability to quickly diagnose any issues with your appliance and helps GE Appliances improve its products by providing GE Appliances with information on your appliance. If you do not want your appliance data to be sent to GE Appliances, please advise your technician not to submit the data to GE Appliances at the time of service.

What GE Appliances will not cover:
- Service trips to your home to teach you how to use the product.
- Improper installation, delivery, or maintenance.
- Failure of the product if it is abused, misused, modified, or used for other than the intended purpose or used commercially.
- Replacement of house fuses or resetting of circuit breakers.
- Damage to the product caused by accident, fire, floods, or acts of God.
- Incidental or consequential damage caused by possible defects with this appliance.
- Damage caused after delivery.
- Product not accessible to provide required service.
- Service to repair or replace light bulbs, except for LED lamps.

EXCLUSION OF IMPLIED WARRANTIES
Your sole and exclusive remedy is product repair as provided in this Limited Warranty. Any implied warranties, including the implied warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law.

This warranty is extended to the original purchaser and any succeeding owner for products purchased for home use within the USA. If the product is located in an area where service by a GE Appliances Authorized Servicer is not available, you may be responsible for a trip charge or you may be required to bring the product to an Authorized GE Appliances Service location for service. In Alaska, the warranty excludes the cost of shipping or service calls to your home. Some states do not allow the exclusion or limitation of incidental or consequential damages. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are, consult your local or state consumer affairs office or your state’s Attorney General.

Warrantor: GE Appliances, a Haier company

Extended Warranties: Purchase a GE Appliances extended warranty and learn about special discounts that are available while your warranty is still in effect. You can purchase it online anytime at

www.geappliances.com/service_and_support/shop-for-extended-service-plans.htm

or call 800.626.2224 during normal business hours. GE Appliances Service will still be there after your warranty expires.

If you received a damaged downdraft vent system
Immediately contact the dealer (or builder) that sold you the downdraft vent system.
Accessories

Looking For Something More?
GE Appliances offers a variety of accessories to improve your cooking and maintenance experiences!
Refer to the Consumer Support page for phone numbers and website information.
The following products and more are available:

Parts
- Filter UVB30: WB02X10932
- Filter UVB36: WB02X10940

Cleaning Supplies
- CitruShine Stainless Steel Wipes: WX10X10007
- CERAMA BRYTE® Stainless Steel Appliance Cleaner: PM10X311
Consumer Support

GE Appliances Website
Have a question or need assistance with your appliance? Try the GE Appliances Website 24 hours a day, any day of the year! You can also shop for more great GE Appliances products and take advantage of all our on-line support services designed for your convenience. In the US: GEAppliances.com

Register Your Appliance
Register your new appliance on-line at your convenience! Timely product registration will allow for enhanced communication and prompt service under the terms of your warranty, should the need arise. You may also mail in the pre-printed registration card included in the packing material. In the US: GEAppliances.com/register

Schedule Service
Expert GE Appliances repair service is only one step away from your door. Get on-line and schedule your service at your convenience any day of the year. In the US: GEAppliances.com/ge/service-and-support/service.htm or call 800.432.2737 during normal business hours.

Extended Warranties
Purchase a GE Appliances extended warranty and learn about special discounts that are available while your warranty is still in effect. You can purchase it on-line anytime. GE Appliances Services will still be there after your warranty expires. In the US: GEAppliances.com/ge/service-and-support/shop-for-extended-service-plans.htm or call 800.626.2224 during normal business hours.

Remote Connectivity
For assistance with wireless network connectivity (for models with remote enable), visit our website at GEAppliances.com/ge/connected-appliances/ or call 800.220.6899 in the US.

Parts and Accessories
Individuals qualified to service their own appliances can have parts or accessories sent directly to their homes (VISA, MasterCard and Discover cards are accepted). Order on-line today 24 hours every day. In the US: GEApplianceparts.com or by phone at 877.959.8688 during normal business hours.

Instructions contained in this manual cover procedures to be performed by any user. Other servicing generally should be referred to qualified service personnel. Caution must be exercised, since improper servicing may cause unsafe operation.

Contact Us
If you are not satisfied with the service you receive from GE Appliances, contact us on our Website with all the details including your phone number, or write to:

In the US: General Manager, Customer Relations | GE Appliances, Appliance Park | Louisville, KY 40225
GEAppliances.com/ge/service-and-support/contact.htm